

## **TERMS AND CONDITIONS**

### **PRIVACY**

Here at SpoonCarvingFirstSteps we take your privacy seriously and will only use your personal data for the purposes of course bookings and to provide any information you have requested from us. We will not contact you with details of future courses. We will not pass your details on to any third parties. You may contact us for future course information, if you wish.

### **GENERAL**

These terms & conditions form the basis of the contract between SpoonCarvingFirstSteps (referred to herein as SCFS)

By placing a booking with SCFS the client verifies that they are over 18 years of age and agree with the terms and conditions described below.

### **DESCRIPTION of COURSES**

All descriptions are correct and applicable at the point of sale. SCFS accepts no responsibility for loss, damage or injury resulting from misuse of tools.

### **COURSE BOOKINGS**

Please note these course terms and conditions are in addition to the terms and conditions outlined above. The course terms and conditions continue to form the basis of the contract between SCFS and the client.

Course participants must be over 18 years of age. Course participants must have a reasonable standard of general fitness. SCFS cannot be held responsible for any losses incurred as a result of failure of clients to disclose medical conditions.

### **BOOKING AND PAYMENT**

1. Booking will be confirmed on receipt of full payment.
2. A contract is entered into with the person who is attending the course upon confirmation of the booking. This booking is non-transferable. Courses may not be re-sold or transferred to others in any manner. There will be no refund for non-attendance.

## CANCELLATION AND ALTERATIONS BY SCFS

While SCFS will make every effort to run the courses as scheduled there may be circumstances (e.g. extreme weather conditions/ ill health) when we are forced to cancel a course. In these circumstances, a full refund will be given, or an alternative date will be offered.

## CLIENT CONDUCT

1. SCFS expects its clients to behave in a safe and reasonable manner throughout the course.
2. No illegal drugs are permitted, and clients must not be intoxicated at any time during the course.
3. Clients are responsible for bringing adequate clothing and equipment to the course, as per the Kit List.
4. No fires are to be lit without the express consent of the Instructors, and fires must not be left unattended at any time.
5. Clients are responsible for any equipment issued to them during the course and will be liable for loss or breakage.

## KIT LIST

It is important to be comfortable and safe whilst engaging on one of our carving courses. Therefore, we recommend you bring:

Stout shoes or boots;

Comfortable trousers or shorts, skirts or kilts will hamper your carving experience;

Warm clothing and lighter clothing for warmer temperatures;

Insect repellent and sunscreen.

If you are on a multi-day course and camping with us you will need:

Tent;

Kip mat;

Sleeping bag;

Torch;

Cooking equipment;

Personal toiletries;

Main meal/breakfast/pack lunch, for the weekend.

## **INSURANCE AND LIABILITY**

1. SCFS has £5,000,000 of Public Liability Insurance and £5,000,000 Products Liability Insurance with a reputable Outdoors Activities insurer; a copy of the Insurance Certificate can be provided on request.
2. SCFS cannot be held responsible for any losses or damage to clients' personal belongings, clothing, money or vehicles.
3. It is the client's responsibility to ensure that they arrive at the designated meeting point in a timely manner in order to be able to join the course.
4. Personal insurance may be an option if required.
5. SCFS will not be responsible for any accidents or mishaps occurring to third parties taught by attendees of any SCFS course.

## **COMPLAINTS**

Any Complaints should be directed in the first instance to the Instructor (Jon Mac) during the course, so that the issues can be resolved at the time. Any complaints that arise after the end of the course must be put in writing to SCFS within 28 days of the end of the course. SCFS will not be liable for in respect of any complaints received after this time.

## **OTHER**

No dogs allowed on site.

## **PHOTOGRAPHY**

The Client agrees that any photographs/moving images taken by the Instructors, during the course may be used by SCFS in promotional material, either printed or on the Internet.

## ADDITIONAL INFORMATION

### Key tick awareness messages

'Be tick aware' and remember that you could be exposed to ticks whenever you spend time outdoors, including when in your garden or the local park

Ticks mainly attach to animals, but sometimes they may bite you or your family

You can prevent tick bites by walking on clearly defined paths, using insect repellent and performing regular tick checks

Some tick bites can result in infection, so it is important to remove ticks safely and as quickly as possible

The safest way to remove a tick is by using a pair of fine-tipped tweezers or a tick removal tool

Contact your GP or dial NHS 111 promptly if you begin to feel unwell with flu-like symptoms or develop a spreading circular red rash. Remember to tell them you were bitten by a tick or have recently spent time outdoors

### More information

For more information, search for the phrases 'ticks' and 'Lyme disease' on these websites: [www.nhs.uk](http://www.nhs.uk) [www.gov.uk](http://www.gov.uk).

Updated 22 July 2018